

Website Privacy Statement

SK FireSafety Group B.V and its subsidiaries and affiliated companies (collectively "SK") are committed to protecting the privacy of visitors to our websites ("Websites") and users of our mobile applications ("Apps"). It is important that our users understand how we collect, use, and disclose Personal Data (as defined below). This Privacy Statement ("Statement") is designed to inform you about how we process your personal data and what choices you can make when using our Websites and Apps.

"Our", "us", "we" or "SK" in this Statement refer to SK and its operating companies where applicable. Under applicable data protection regulations, SK acts as the data controller responsible for how and why your personal data is processed when you visit our Websites.

What personal data does SK collect? How does SK collect such personal data?

"Personal Data" is information that can identify a natural person directly or indirectly. This may include your name, postal address, the company you work for, phone number, email address, your communication preferences, your comments and questions, and technical information about the devices you use to access our website or product you register for (e.g., a device ID) or the person/company that installed or maintains it. SK collects, uses, and processes your Personal Data when you submit a form or request or register a product with us to provide you with more information about SK's services and products.

The collection of Personal Data will be transparent to you, and you will have the option to choose whether or not to provide it. However, please note that if you choose not to provide the requested Personal Data, SK may not be able to provide you with the information and/or services or products you have requested.

SK may also collect certain Personal Data through your use of our websites or apps, such as device identification, IP addresses, and log files. For more information on "How does SK use cookies or other tracking technologies?" see below.



This Statement applies to all information we collect about you, the information we collect directly from you, the information we collect automatically, information we collect through our Websites, Apps, and information we collect from third parties.

You can make choices about the technology you use and the data you share. When we ask you to provide personal data, you can refuse. We may also be legally required to collect personal data or enter into or perform a contract with you, and if you do not provide data, we will not be able to enter into a contract; or if this relates to an existing product you use, we may suspend or cancel it. We will notify you in a timely manner if this is the case.

Why does SK collect your personal data?

Purpose	Information	Justification
To provide you with the requested information and answer your questions, including directing you to the appropriate SK website.	Nature of request, area of SK, customer number (if an existing customer), contact information, message content, and IP address	Legitimate interest
To process and deliver your order for our products and/or services.	Contact information, shipping or delivery address, and content	Performance of a contract
Respond to your request or further process your submitted form.	Nature of request, area of SK, customer number (if an existing customer), contact information, message content, and IP address	Legitimate interest
Analyze your behavior on our Website and Apps to improve our	IP address [log files]	Legitimate interest; Consent (where required by law)



Purpose	Information	Justification
products, services, Websites, and Apps.		
Respond to a legitimate legal request from law enforcement or other government authorities.	Contact information	Compliance with legal obligations
Conduct investigations to ensure compliance with legal obligations and to comply with them.	Contact information	Compliance with legal obligations

Where we rely on legitimate interest as a legal basis, we have weighed your rights and freedoms against your interests and those of third parties and determined that your rights are not infringed. Legitimate interest involves processing your personal data for your own interests or for the interests of third parties. These can be commercial interests, individual interests, or broader societal interests.

Where is Personal Data stored?

As SK is part of the API Group, a global company with locations in many different countries, your Personal Data may be transferred to, stored in, and/or accessed from other countries than your own to achieve the purposes mentioned above. The countries where your data may be transferred to include the United States, the member states of the European Economic Area ("EEA"), the United Kingdom, Switzerland, Canada, Australia, New Zealand, China, Hong Kong, Macau, Singapore, India, Thailand, and the United Arab Emirates.

This means that if you are located in the EEA or the UK, the personal data we process about you may be transferred to, stored in, a destination outside the EEA or the UK (if applicable). They may also be processed by employees outside the EEA or the UK (if applicable) who work for us, our group companies, or our external service providers. If



you are located outside the EEA or the UK, the personal data we process about you may be transferred to, stored in, a destination outside the jurisdiction where you are located.

We will share your Personal Data in accordance with applicable legal requirements, including entering into standard contractual clauses (or equivalent measures) with the foreign entity receiving the personal data where necessary, and only insofar as necessary for the purposes for which the Personal Data is collected, as set out above. If you want more information about the specific mechanism we use when we share your Personal Data outside the EEA and/or the UK (or if you are located outside the EEA and/or the UK, outside the jurisdiction where you are located), please contact us using the details below.

Does SK use Personal Data to contact you?

If you have given your consent to receive marketing communications, SK may use Personal Data you have provided to contact you about products, services, promotions, special offers, surveys, and other information that may be of interest to you. If you no longer wish to receive such communications in the future, please click the unsubscribe link in any communication sent or let us know by sending an email to [our Global Privacy address](#). Alternatively, you can also click the unsubscribe link in all electronic marketing communications sent by SK. Please note that if you opt out of marketing communications, you will still receive non-marketing communications regarding your account or transactions with us.

We will also use your Personal Data to contact you in response to a direct inquiry or if you have signed up to receive communications on one of the Websites, such as the investor page, if available.

Does SK share the information collected with third parties?

SK may share your Personal Data with affiliated companies and subsidiaries within the SK group for the purposes set out in the table above. Your Personal Data may also be shared with SK's parent company, API Group, a company with its registered office at 1100 Old Highway 8 NW, New Brighton, Minnesota, United States.



In addition, SK may provide access to or share Personal Data with third parties on a need-to-know basis, including trusted service providers, consultants, and subcontractors who have access to SK's facilities and systems or provide services to SK, and with government authorities and others as required by law.

SK may share Personal Data with such third parties for the following purposes:

- To comply with SK's legal obligations, including fulfilling tax and regulatory obligations, sharing data with trade unions and works councils, and responding to legal proceedings or a legitimate legal request from law enforcement or other regulatory authorities.
- To investigate suspected or actual illegal activities;
- To prevent physical injuries or financial losses;
- To perform web analytics on user interactions with our Website and Apps to improve our products and services; or
- To support the sale or transfer of all or part of our business or operations (including through bankruptcy).

We require external service providers to respect the security of the Personal Data they process on our behalf, and we only allow them to process your Personal Data for specific purposes and in accordance with our instructions.

Your Personal Data will also be managed and processed by our service providers in the United States, the member states of the European Union, the United Kingdom, Switzerland, Canada, the United Arab Emirates, Asia, and other jurisdictions within an appropriate legal and contractual framework, including (if applicable) the data transfer mechanisms required by applicable data protection laws as mentioned above.

How does SK secure personal data?

SK strives to ensure the security and integrity of Personal Data. SK has implemented appropriate physical, technical, and administrative procedures to protect your Personal Data when it is stored in the SK systems. However, due to the inherent open nature of



the Internet as a globally open communication medium, we cannot guarantee that the transmission of Personal Data to us is completely secure.

How long do we retain your Personal Data?

We retain your Personal Data only for as long as necessary for the purposes for which it was collected and as permitted by applicable law, including for the purposes of complying with any relevant legal, regulatory, tax, accounting, or reporting requirements. We may retain your Personal Data for a longer period in the event of a complaint or if it is reasonably believed that there is a prospect of litigation concerning our relationship with you.

To determine the appropriate retention period for Personal Data, we consider the amount, nature, and sensitivity of the Personal Data, the potential risk of harm from unauthorized use or disclosure of your Personal Data, the purposes for which we process your Personal Data, and whether we can achieve those purposes through other means, as well as the applicable legal, regulatory, tax, accounting, or other requirements.

When the data is no longer needed for the purposes for which it was collected and/or processed, it will be deleted, archived, or otherwise erased, where applicable.

Your Rights – How can you correct, modify, or delete your information held by SK?

- a) For users who are not located in the EEA or the UK:
- b) You can request access, updates, corrections, modifications, or deletions of your Personal Data at any time. SK will make reasonable efforts to update and/or delete your Personal Data promptly. To protect the privacy and security of the user, SK will take steps to verify the user's identity before granting the requested access or making any changes. **If you are located in the EEA, the UK, or the United Arab Emirates, you have several rights regarding the processing of your Personal Data, each of which is explained below.**
 - You have the right to request a copy of the Personal Data we process about you. For your own privacy and security, we may require you to verify your identity before we provide the requested information.



- You have the right to rectify incomplete or inaccurate Personal Data that we process about you.
- You have the right to request the deletion of Personal Data we process about you, but we are not obliged to do so if we need to retain such Personal Data to comply with a legal obligation or to establish, exercise, or defend legal claims.
- You have the right to restrict the processing of your Personal Data if you believe the data is inaccurate, our processing is unlawful, or we no longer need to process the data for a particular purpose, but you do not want us to delete it. In this case, we will mark the stored Personal Data with the intention of restricting its processing for certain purposes in accordance with your request or otherwise limit its processing.
- You have the right to receive the Personal Data we hold about you in a structured, electronic format and to transfer such data to another data controller, provided that (a) the Personal Data is information you have provided to us, and (b) we process that data based on your consent or the performance of a contract with you, and (c) the data is processed by automated means. Additionally, you have the right to ask us to transfer such Personal Data directly to another data controller, where technically feasible. This right does not apply if it would adversely affect the rights and freedoms of others.
- Since the legal basis for our processing of your Personal Data is our legitimate interest, you have the right to object to such processing on grounds relating to your particular situation. We will comply with your request unless we have compelling legitimate grounds for the processing that override your interests and rights, or if we need to continue processing your data for the establishment, exercise, or defense of a legal claim.
- Withdrawal of consent. If you have given consent to the processing of your Personal Data, you have the right to withdraw your consent at any time, free of charge. This includes opting out of marketing communications where we have previously requested your consent for this purpose.

You will not have to pay a fee to access your Personal Data (or to exercise any of the other rights), but we may charge a reasonable fee if your request is unfounded,



repetitive, or excessive. Alternatively, we may refuse to comply with your request in such circumstances.

Please note that we may need to ask for specific information to help us verify your identity and to ensure your right to access your personal data (or to exercise any other rights). This is a security measure to ensure that no Personal Data is disclosed to individuals who are not entitled to receive it. We may also ask you for more information in relation to your request to respond more quickly.

We try to respond to all legitimate requests within one month. Sometimes it may take longer than a month if your request is particularly complex or if you have made several requests. In this case, we will notify you and keep you informed.

You can exercise your rights by contacting us as set out in the contact section below.

If you are based in the UK and wish to lodge a complaint about how we have handled your data, you can contact the Information Commissioner's Office at:

- **Phone:** +44 0303 123 1113
- **Email:** casework@ico.org.uk
- **Website:** www.ico.org.uk
- **Webform:** www.ico.org.uk/concerns/
- **Address:** Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

For the Netherlands, you can contact the Autoriteit Persoonsgegevens via the following [link](#).

If you are based in or the issue you wish to complain about occurred in the European Economic Area (EEA), please click [here](#) for a list of local data protection authorities in the countries within the EEA where we operate.

Please note: the above rights only apply to Personal Data.



Non-provision of Personal Data:

Where we are required by law to collect your Personal Data, or where we need to collect your Personal Data in accordance with the contract we have with you, and you do not provide that data when requested, we may not be able to perform the contract we have with you or that we are trying to enter into with you. This may apply if you do not provide the Personal Data we need to deliver the services you have requested from us. In this case, we will have to cancel the provision of the relevant services to you, of which we will notify you.

a) For all users of the Websites and Apps:

To request access to, or updates, corrections, changes, or the deletion of your Personal Data, you can contact us by email at [this email address](#).

Please note that while we will assist you in protecting your Personal Data, you are responsible for protecting your passwords and other login details from others.

What should you understand about third-party links that may appear on this Website? In some cases, SK may provide links to websites that are not operated by SK, for which SK will make reasonable efforts to identify as such. SK does not control such third-party websites and cannot be held responsible for the content or privacy practices of other websites if you click through and leave the website operated by SK. Furthermore, SK is not responsible for the handling of information collected about you by third-party websites or platforms, and SK cannot guarantee the security of the personal data you provide or that is collected by such websites. When you leave our websites, we recommend that you read the privacy statement of each website you visit.

Cookies and similar technologies

Cookies are small text files that are placed on your device to store data that can be recalled by a web server in the domain that placed the cookie. We use cookies and similar technologies.

See our cookie banner for more information.

What additional information should specific users know?

Parents, guardians, and children: Our Apps and Websites are intended for visitors who are at least 18 years old or have reached the age of majority in the jurisdiction of their residence. SK does not knowingly request information from or market products or



services to children. If you do not meet the above age requirements, please do not enter your Personal Data on this or any other SK Websites or Apps.

U.S. users: SK does not collect social security numbers through its Websites.

How can SK change this Privacy Statement?

As SK expands and improves its Websites and Apps, or as legal requirements change, it may be necessary to update this Privacy Statement. If we decide to update this Statement, we will inform you of the changes to the processing activities through a notice on the homepage of our Website or App before these changes are implemented. The date of the last version is displayed at the bottom of the Statement.

How can you contact SK?

If you have any comments or questions about this Statement or how we process your personal data, please contact us at [our Global Privacy email address](#), or at Ground Floor, 2 Lotus Park, Staines TW18 3AG.

If you are located in the EEA, the UK, or the United Arab Emirates and you wish to contact the local Data Protection Officer, please ensure that you direct your query to the appropriate person in your email to [this Global Privacy email address](#).

Last updated: August 2024

